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Art Unit : 2666 Applicant: Luis Ortiz et al.

Examiner: Ronald B. Abelson Serial No.: 09/267,178

Filed : March 12, 1999

: COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE Title

PLATFORMS TO PROVIDE TELEPHONY SERVICES

### MAIL STOP AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Attached to this facsimile communication cover sheet is REPLY TO ACTION OF APRIL 21, 2004 and a PETITION FOR TWO MONTH EXTENSION OF TIME, faxed this 21st day of September, 2004, to the United States Patent and Trademark Office.

Respectfully submitted,

Rex I. Huang

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